

# Wisconsin Primary Health Care Association

*“The Mission of the Wisconsin  
Primary Health Care  
Association is to improve health  
through the work of Community  
Health Centers and their  
partners.”*

*“We envision a future where all  
individuals and communities in  
Wisconsin achieve their highest  
health potential.”*

Community Health  
Pain Management  
Improvement Project

Pain Peer Learning  
Network (PPLN)



## Wisconsin Primary Health Care Association (WPHCA)

- Non-profit; publicly-supported Primary Care Association (PCA)
- Members include all 17 Community Health Centers in Wisconsin
- Health centers are community-based and patient-directed organizations that serve populations with limited access to health care.
- Participating practices:
  - **Access Community Health Centers** – Madison, WI
  - **Family Health/La Clinica** – Wautoma, WI
  - **NorthLakes** – Hayward, WI
  - **Northern Health Centers**– Lakewood, WI
  - **Sixteenth Street** – Milwaukee, WI
  - **Progressive Community Health Centers** – Milwaukee, WI



## Key Activities

- Collaborative/Group Learning Events
  - Kickoff Meeting
  - Fall Learning Session
  - Group Calls
- Quality Improvement Support
  - Group learning
  - Individual team coaching
  - PDSA cycles
  - A3 Tool
- Utilizing TEAMS to implement workflows that support guideline-based care for patients with chronic pain

## Progress and Outcomes

Among six participating Community Health Centers (FQHCs):

- 100% completed 2 or more PDSA rapid improvement cycles
- 100% implemented system changes
- 100% increased utilization of guideline-recommended assessment and treatment options
- 80% integrated guidelines into EHR

## Progress and Outcomes

Among six participating Community Health Centers (FQHCs):

- 50% increased internal/external referral sources to behavioral health services
- 50% increased internal services/referral sources to alternative therapies
- Two practices specifically targeted integration of Wisconsin's Prescription Drug Monitoring Program into current workflows and documented barriers and promising practices